

**To all Alimak Hek Distributors
And Alimak Hek Sales Companies
For distribution and information to
All Customers**

Skellefteå 2011-06-29

Dear Sirs,

Unauthorized use of Alimak components and the use of non-genuine components.

Alimak Hek has a strong reputation in the industry for reliability and safety. This has been built on the principle that Alimak products are designed as a complete system and used in accordance with the manuals and instructions distributed by us as the manufacturer.

All products, parts, components and modules of the system are designed and rigorously tested, to guarantee that they work in accordance with the manuals, certifications and instructions and ensuring that our products work successfully and Safe in the operating conditions for which they were designed.

Alimak genuine components are not designed to fit another manufacturer's equipment. Likewise, only Alimak genuine components are designed to fit Alimak hoists or lifts. The physical appearance of the part might suggest that it's adoptable, but the reality is that factors such as temperature, mechanical forces, tolerances, material hardness etc all have an impact when it comes to obtaining the correct functionality. These factors might also have a massive implication when it comes to SAFETY.

Alimak parts or assemblies must not be mounted to another manufacturer's equipment and non-original parts must NOT be mounted on an Alimak product. A mismatching of components in this manner will promote premature wear and will reduce the life of your equipment. The risk of damage to material, property or persons is greatly increased as a result of the unauthorized usage of non-original parts mounted on Alimak products.

Alimak Hek AB can never be held liable or responsible for any damage to material, property or persons caused by the unauthorized use of Alimak components and the use of non-genuine components. Alimak Hek AB also declines all warranty responsibilities were the use of non-original parts have been used. The product liability is then transferred from Alimak Hek AB and will be placed on the company that decided to change the design and to use non-original parts.

Yours sincerely,
Alimak Hek AB



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General Manager After Sales



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